



Active Moreland Aquatics and Leisure - Reducing Barriers to Participation

In adhering to Moreland's Aquatic and Leisure Services Fees and Charges Policy the following outlines the structure of support options available to maximise participation and supporting people who are least likely or able to participate.

Participation Support Membership	<ul style="list-style-type: none">•Participants referred by an agency for a free three month membership which may then be renewed should participants meet set criteria.
Concession Support Membership	<ul style="list-style-type: none">•Are holders of a disability pension card, companion card, special school card or•Have previously received an Active Moreland Participation Support membership and are still in need of support to transition to a regular membership.
Asylum Seeker Membership	<ul style="list-style-type: none">•Asylum seekers who hold a Bridging Visa (BVA or BVE) have free access to off peak aquatic and leisure facilities via a free three month term membership, and free access to aquatic education for children.
YMCA Open Doors Funding	<ul style="list-style-type: none">•Participants referred by an agency for access to free or discounted programs such as swimming lessons or the Fit4Fun program•Funded in centre or outreach health and wellness, aquatics or educational programs targeting groups of disadvantaged people

The following information provides a more detailed breakdown of what each of the above support streams includes and the process by which people in Moreland can access funded programs and services.

Referral agencies looking for more information should contact Active Moreland on programs@activemoreland.com.au



Participation Support Membership

Moreland is committed to ensuring that barriers to participation are reduced for those in need, eligible community members are able to obtain a reduced or free centre based membership and or program fee through the Participation Support Membership program.

Eligible participants may receive:

- An initial free centre based health and wellness or aquatic three month membership
- A renewal of a further three months if meeting the terms and conditions of the membership with a compulsory contribution of 10% of the membership fee
- A second renewal of three months if meeting the terms and conditions of the membership with a compulsory contribution of 20% of the membership fee. This will be through YMCA Open Doors funding.
- Access to the Concession Support Membership on a direct debit six month contract

Terms and Conditions:

- Eligible participants must be referred by a support agency
- Eligible participants must hold a valid health care card or pension card (unless a child – then eligible for concession through their parent or guardian)
- Eligible participants must reside in Moreland
- Any further support provided after an initial 3 month membership will be based on participants meeting the following criteria
 - Attendance over the three month period of an average of three sessions per fortnight
 - Provision of an updated referral letter
 - Meeting with a health club trainer to revise and update their program and goals
 - Financial contribution dependant on their renewal period as listed above

Process

- Referral agency on behalf of applicant completes the form online at <https://moreland.smartygrants.com.au/PS201617>
- Agency must attach a formal referral letter, proof of residency and proof of financial disadvantage. If further information is required, the referral agency will be contacted
- Active Moreland confirm eligibility against the criteria and recommends membership approval to Moreland City Council
- Eligible participant advised and booked in for an induction at which point their membership commences
- Participant meets with a health club trainer to set up a program and review health and fitness goals
- If contributing a fee this will be processed upon commencement when attending for the induction



CONCESSION SUPPORT MEMBERSHIP

As part of Moreland's commitment to Equity and Social Justice and supporting people who are least likely of able to participate, eligible community members will be able to obtain a discounted (concession support) centre based membership.

Support is available through:

- A financial commitment made by the participant as per the concession support membership fees and charges (this equates to approximately 45% of a full membership). Options available are:
 - Three month concession support membership paid in full upfront upon commencement
 - Direct debit concession support membership on a minimum six month contract

Terms and Conditions:

- Eligible participants must either:
 - be holders of a disability pension , companion card or special school card,
 - referred by a support agency and show they are eligible for concession or
 - be seeking additional support following the expiry of Participation Support Membership and having met the terms and conditions of that membership including regular attendance
- Eligible participants must reside in Moreland

Process

- Applicant or agency on behalf of applicant completes membership application form
- Provide a copy of appropriate disability pension card, companion card or special school card
- Membership Coordinator confirms eligibility using criteria and processes the membership
- Induction arranged with the participant and membership welcome pack provided



ASYLUM SEEKER MEMBERSHIP

To improve access to the recreational, health & fitness facilities within Moreland for community members who may not normally have such opportunities, Moreland Council allow free access for asylum seekers to Moreland's Aquatic and Leisure Centres.

Support may be provided by way of:

- a free centre based three month membership
- a free term of aquatic education program for children

Terms and Conditions:

- Eligible participants must:
 - Hold a Bridging Visa (BVA or BVE)
 - Referral agencies should prioritise referrals for clients who are not currently employed or reasonably able to contribute to the cost of a membership. Those who are can be referred to the Participation Support Membership.
 - Be a client of a Community Detention Program administered by an agency on behalf of the Australian Government Department of Immigration and Citizenship
- Eligible participants must be residing in Moreland at the time of their application for the membership
- Access is during off peak hours only Monday – Friday 9am – 4pm. No restrictions on weekends or public holidays
- A referral letter must be presented along with evidence of the visa type the asylum seeker is currently on in order to access the membership
- The membership or swimming lessons can be renewed if participants still meet the eligibility criteria once the initial period is complete
 - Attendance data will be taken into consideration when renewing but no compulsory figure will be in place. It is recommended that the participants attend approximately three times per fortnight for memberships or 80% of classes per term for swimming lessons.

Process

- The applicant or agency on behalf of the applicant completes a membership application form
- The applicant or agency on behalf of the applicant provides a referral letter and copy of appropriate visa documentation which is then copied and attached to the form
- The Membership Coordinator confirms eligibility using criteria, processes the membership and arranges an induction and membership welcome pack



YMCA OPEN DOORS

YMCA Open Doors funding aims to assist people and families experiencing disadvantage and with limited access to health benefits relating to physical activity and participation. The initiative aims to address and reduce health inequalities by ensuring no-one is denied access to programs and services that improve health and wellbeing.

YMCA Open Doors funding will support:

- Disadvantaged families to access swimming lessons for children
- Disadvantaged families to access the Fit4Fun program for children
- In centre programs for groups of people facing disadvantage
- Outreach programs for groups of people facing disadvantage and with barriers around transport

Terms and Conditions for YMCA Swimming Lesson or Fit4Fun access:

- Eligible participants must be referred by a support agency
- Eligible participants must live locally to the centre they wish to access
- Eligible participants need to outline how they are experiencing disadvantage or that their financial circumstances make them unable (not unwilling) to pay the full program fee
- Eligible participants should be holders of a concession card or health care card (unless a child – then eligible for concession through family member) or show other evidence of low income
- Renewing applicants will pay a compulsory fee of 10% of the program term when renewing for the first time. For any further renewals this will increase to 20%.
- Each individual can access only 1 program type at one time.

Process

- Applicant or agency on behalf of applicant completes the 'Open Doors Participant' application form
- Agency attaches any appropriate documentation as required. This may be requested by Active Moreland once the initial form is provided
- Active Moreland centre evaluates the application, confirms eligibility using criteria and advises eligible participant and agency